# **AOS - AOS Administration**

[PDF generated June 03 2025. For all recent updates please see the Nutanix Bible releases notes located at https:// nutanixbible.com/release\_notes.html. Disclaimer: Downloaded PDFs may not always contain the latest information.]

### **Important Pages**

These are advanced Nutanix pages besides the standard user interface that allow you to monitor detailed stats and metrics. The URLs are formatted in the following way: http://:

## 2009 Page

This is a Stargate page used to monitor the back end storage system and should only be used by advanced users. I'll have a post that explains the 2009 pages and things to look for.

## 2009/latency Page

This is a Stargate page used to monitor the back end latency.

## 2009/vdisk\_stats Page

This is a Stargate page used to show various vDisk stats including histograms of I/O sizes, latency, write hits (e.g., OpLog, eStore), read hits (cache, SSD, HDD, etc.) and more.

## 2009/h/traces Page

This is the Stargate page used to monitor activity traces for operations.

## 2009/h/vars Page

This is the Stargate page used to monitor various counters.

## 2010 Page

This is the Curator page which is used for monitoring Curator runs.

## 2010/master/control Page

This is the Curator control page which is used to manually start Curator jobs

### 2011 Page

This is the Chronos page which monitors jobs and tasks scheduled by Curator.

#### 2020 Page

This is the Cerebro page which monitors the protection domains, replication status and DR.

## 2020/h/traces Page

This is the Cerebro page used to monitor activity traces for PD operations and replication.

## 2030 Page

This is the main Acropolis page and shows details about the environment hosts, any currently running tasks and networking details.

## 2030/sched Page

This is an Acropolis page used to show information about VM and resource scheduling used for placement decisions. This page shows the available host resources and VMs running on each host.

## 2030/tasks Page

This is an Acropolis page used to show information about Acropolis tasks and their state. You can click on the task UUID to get detailed JSON about the task.

## 2030/vms Page

This is an Acropolis page used to show information about Acropolis VMs and details about them. You can click on the VM Name to connect to the console.

## **Cluster Commands**

## **Check cluster status**

Description: Check cluster status from the CLI

cluster status

## **Check local CVM service status**

Description: Check a single CVM's service status from the CLI

genesis status

Check upgrade status

upgrade\_status

Perform manual / cli upgrade

download NUTANIXINSTALLERPACKAGE.tar.gz into ~/tmp

tar xzf NUTANIXINSTALLERPACKAGE.tar.gz

cd ~/tmp

./install/bin/cluster -i ./install upgrade

## Node(s) upgrade

## Hypervisor upgrade status

Description: Check hypervisor upgrade status from the CLI on any CVM

host\_upgrade\_status

Detailed logs (on every CVM)

~/data/logs/host\_upgrade.out

## **Restart cluster service from CLI**

Description: Restart a single cluster service from the CLI

Stop service

cluster stop ServiceName

Start stopped services

cluster start #NOTE: This will start all stopped services

## Start cluster service from CLI

Description: Start stopped cluster services from the CLI

Start stopped services

cluster start #NOTE: This will start all stopped services

OR

```
Start single service
```

Start single service: cluster start ServiceName

## **Restart local service from CLI**

Description: Restart a single cluster service from the CLI

Stop Service

genesis stop ServiceName

Start Service

cluster start

## Start local service from CLI

Description: Start stopped cluster services from the CLI

cluster start #NOTE: This will start all stopped services

## Cluster add node from cmdline

Description: Perform cluster add-node from CLI

ncli cluster discover-nodes | egrep "Uuid" | awk '{print \$4}' | xargs -I UUID ncli cluster add-node node-uuid=UUID

##### Find cluster id Description: Find the cluster ID for the current cluster

zeusconfigprinter | grep cluster\_id

```
##### Open port Description: Enable port through IPtables
```

sudo vi /etc/sysconfig/iptables -A INPUT -m state --state NEW -m tcp -p tcp --dport PORT -j ACCEPT sudo service iptables restart

##### Check for Shadow Clones Description: Displays the shadow clones in the following format: name#id@svm\_id

vdiskconfigprinter | grep '#'

##### Reset Latency Page Stats Description: Reset the Latency Page (CVM IP):2009/latency) counters

allssh "wget 127.0.0.1:2009/latency/reset"

###### Find vDisk information Description: Find vDisk information and details including name, id, size, iqn and others

vdiskconfigprinter

##### Find Number of vDisks Description: Find the current number of vDisks (files) on DSF

vdiskconfigprinter | grep vdisk\_id | wc -l

##### Get detailed vDisk information Description: Displays a provided vDisks egroup IDs, size, transformation and savings, garbage and replica placement

vdiskusageprinter -vdiskid=VDISKID

##### Start Curator scan from CLI Description: Starts a Curator scan from the CLI ###### Full Scan

allssh "wget -O - "http://localhost:2010/master/api/client/StartCuratorTasks?task\_type=2";"

###### Partial Scan

allssh "wget -0 - "http://localhost:2010/master/api/client/StartCuratorTasks?task\_type=3";"

###### Refresh Usage

allssh "wget -0 - "http://localhost:2010/master/api/client/RefreshStats";"

#### ###### Check under replicated data via CLI Description: Check for under replicated data using curator\_cli

curatorcli getunderreplicationinfo summary=true

##### Compact ring Description: Compact the metadata ring

allssh "nodetool -h localhost compact"

##### Find NOS version Description: Find the NOS version (NOTE: can also be done using NCLI)

allssh "cat /etc/nutanix/release\_version"

##### Find CVM version Description: Find the CVM image version

allssh "cat /etc/nutanix/svm-version"

##### Manually fingerprint vDisk(s) Description: Create fingerprints for a particular vDisk (For dedupe) NOTE: dedupe must be enabled on the container

vdiskmanipulator -vdiskid=vDiskID --operation=add\_fingerprints

##### Manually fingerprint all vDisk(s) Description: Create fingerprints for all vDisk(s) (For dedupe) NOTE: dedupe must be enabled on the container

for vdisk in
vdisk\_config\_printer | grep vdisk\_id | awk {'print \$2'}

; do vdiskmanipulator -vdiskid=\$vdisk --operation=add\_fingerprints; done

###### Echo Factory\_Config.json for all cluster nodes Description: Echos the factory\_config.jscon for all nodes in the cluster

allssh "cat /etc/nutanix/factory\_config.json"

##### Upgrade a single Nutanix node's NOS version Description: Upgrade a single node's NOS version to match that of the cluster

~/cluster/bin/cluster -u NEWNODEIP upgrade\_node

###### List files (vDisk) on DSF Description: List files and associated information for vDisks stored on DSF

Nfs\_ls

#### Get help text

Nfs\_ls --help

##### Install Nutanix Cluster Check (NCC) Description: Installs the Nutanix Cluster Check (NCC) health script to test for potential issues and cluster health Download NCC from the Nutanix Support Portal (portal.nutanix.com) SCP .tar.gz to the /home/nutanix directory Untar NCC .tar.gz

tar xzmf ncc.tar.gz --recursive-unlink

#### Run install script

./ncc/bin/install.sh -f ncc.tar.gz

Create links

```
source ~/ncc/ncccompletion.bash
echo "source ~/ncc/ncccompletion.bash" >> ~/.bashrc
```

###### Run Nutanix Cluster Check (NCC) Description: Runs the Nutanix Cluster Check (NCC) health script to test for potential issues and cluster health. This is a great first step when troubleshooting any cluster issues. Make sure NCC is installed (steps above) Run NCC health checks

ncc healthchecks runall

##### List tasks using progress monitor cli

progressmonitorcli -fetchall

##### Remove task using progress monitor cli

progressmonitorcli --entityid=ENTITYID --operation=OPERATION --entitytype=ENTITYTYPE --delete

# NOTE: operation and entity\_type should be all lowercase

### Metrics and Thresholds The following section will cover specific metrics and thresholds on the Nutanix back end. More updates to these coming shortly! ### Gflags More coming soon! ### Troubleshooting & Advanced Administration ##### Find Acropolis logs Description: Find Acropolis logs for the cluster

allssh "cat ~/data/logs/Acropolis.log"

##### Find cluster error logs Description: Find ERROR logs for the cluster

allssh "cat ~/data/logs/COMPONENTNAME.ERROR"

Example for Stargate

allssh "cat ~/data/logs/Stargate.ERROR"

##### Find cluster fatal logs Description: Find FATAL logs for the cluster

allssh "cat ~/data/logs/COMPONENTNAME.FATAL"

Example for Stargate

allssh "cat ~/data/logs/Stargate.FATAL"

#### Using the 2009 Page (Stargate) In most cases Prism should be able to give you all of the information and data points you require. However, in certain scenarios, or if you want some more detailed data you can leverage the Stargate aka 2009 page. The 2009 page can be viewed by navigating to CVMIP:2009.

## Accessing back-end pages

If you're on a different network segment (L2 subnet) you'll need to add a rule in IP tables to access any of the back-end pages.

At the top of the page is the overview details which show various details about the cluster: ![2009 Page - Stargate Overview] (imagesv2/2009Pages/stargate\_overview2.png) 2009 Page - Stargate Overview In this section there are two key areas to look out for, the first being the I/O queues that shows the number of admitted / outstanding operations. The figure shows the queues portion of the overview section: ![2009 Page - Stargate Overview - Queues](imagesv2/2009Pages/stargate\_io\_queues.png) 2009 Page - Stargate Overview - Queues The second portion is the unified cache details that shows information on cache sizes and hit rates. The figure shows the unified cache portion of the overview section: ![2009 Page - Stargate Overview - Unified Cache] (imagesv2/2009Pages/stargate\_contentCache2.png) 2009 Page - Stargate Overview - Unified Cache **Pro tip** 

In ideal cases the hit rates should be above 80-90%+ if the workload is read heavy for the best possible read performance.

NOTE: these values are per Stargate / CVM The next section is the 'Cluster State' that shows details on the various Stargates in the cluster and their disk usages. The figure shows the Stargates and disk utilization (available/total): ![2009 Page - Cluster State - Disk Usage](imagesv2/2009Pages/stargate\_diskUtil.png) 2009 Page - Cluster State - Disk Usage The next section is the 'NFS Worker' section which will show various details and stats per vDisk. The figure shows the vDisks and various I/O details: ![2009 Page - NFS Worker - vDisk Stats](imagesv2/2009Pages/stargate\_vdiskStat.png) 2009 Page - NFS Worker - vDisk Stats

## Pro tip

When looking at any potential performance issues the following metrics should be looked at:

Avg. latency
 Avg. op size
 Avg. outstanding

For more specific details the vdisk\_stats page holds a plethora of information.

#### Using the 2009/vdisk\_stats Page The 2009 vdisk\_stats page is a detailed page which provides even further data points per vDisk. This page includes details and a histogram of items like randomness, latency histograms, I/O sizes and working set details. You can navigate to the vdisk\_stats page by clicking on the 'vDisk Id' in the left hand column. The figure shows the section and hyperlinked vDisk Id: ![2009 Page - Hosted vDisks](imagesv2/2009Pages/stargate\_hostedVdiskBrief.png) 2009 Page - Hosted vDisks This will bring you to the vdisk\_stats page which will give you the detailed vDisk stats. NOTE: These values are real-time and can be updated by refreshing the page. The first key area is the 'Ops and Randomness' section which will show a breakdown of whether the I/O patterns are random or sequential in nature. The figure shows the 'Ops and Randomness' section: ![2009 Page - vDisk Stats - Ops and Randomness](imagesv2/2009Pages/stargate\_opsRandomness.png) 2009 Page - vDisk Stats - Ops and Randomness The next area shows a histogram of the frontend read and write I/O latency (aka the latency the VM / OS sees). The figure shows the 'Frontend Read Latency' histogram: ![2009 Page - vDisk Stats - Frontend Read Latency](imagesv2/2009Pages/ stargate\_readLat\_FE.png) 2009 Page - vDisk Stats - Frontend Read Latency The figure shows the 'Frontend Write Latency' histogram: ![2009 Page - vDisk Stats - Frontend Write Latency](imagesv2/2009Pages/stargate\_writeLat\_FE.png) 2009 Page vDisk Stats - Frontend Write Latency The next key area is the I/O size distribution that shows a histogram of the read and write I/ O sizes. The figure shows the 'Read Size Distribution' histogram: ![2009 Page - vDisk Stats - Read I/O Size](imagesv2/2009Pages/ stargate\_readSize.png) 2009 Page - vDisk Stats - Read I/O Size The figure shows the 'Write Size Distribution' histogram: ![2009 Page - vDisk Stats - Write I/O Size](imagesv2/2009Pages/stargate\_writeSize.png) 2009 Page - vDisk Stats - Write I/O Size The next key area is the 'Working Set Size' section which provides insight on working set sizes for the last 2 minutes and 1 hour. This is broken down for both read and write I/O. The figure shows the 'Working Set Sizes' table: ![2009 Page - vDisk Stats - Working Set] (imagesv2/2009Pages/stargate\_workingSet.png) 2009 Page - vDisk Stats - Working Set The 'Read Source' provides details on which tier or location the read I/Os are being served from. The figure shows the 'Read Source' details: ![2009 Page - vDisk Stats -Read Source](imagesv2/2009Pages/stargate\_readSource.png) 2009 Page - vDisk Stats - Read Source

## Pro tip

If you're seeing high read latency take a look at the read source for the vDisk and take a look where the I/Os are being served from. In most cases high latency could be caused by reads coming from HDD (Estore HDD).

The 'Write Destination' section will show where the new write I/O are coming in to. The figure shows the 'Write Destination' table: ![2009 Page - vDisk Stats - Write Destination](imagesv2/2009Pages/stargate\_writeDest.png) 2009 Page - vDisk Stats - Write Destination

## **Pro tip**

Random I/Os will be written to the Oplog, sequential I/Os will bypass the Oplog and be directly written to the Extent Store (Estore)

Another interesting data point is what data is being up-migrated from HDD to SSD via ILM. The 'Extent Group Up-Migration' table shows data that has been up-migrated in the last 300, 3,600 and 86,400 seconds. The figure shows the 'Extent Group Up-Migration' table: ![2009 Page - vDisk Stats - Extent Group Up-Migration](imagesv2/2009Pages/stargate\_eGroupILM.png) 2009 Page - vDisk Stats - Extent Group Up-Migration #### Using the 2010 Page (Curator) The 2010 page is a detailed page for monitoring the Curator MapReduce framework. This page provides details on jobs, scans, and associated tasks. You can navigate to the Curator page by navigating to http://:2010. NOTE: if you're not on the Curator Leader click on the IP hyperlink after 'Curator Leader: '. The top of the page will show various details about the Curator Leader including uptime, build version, etc. The next section is the 'Curator Nodes' table that shows various details about the nodes in the cluster, the roles, and health status. These will be the nodes Curator leverages for the distributed processing and delegation of tasks. The figure shows the 'Curator Nodes' table: ![2010 Page - Curator Nodes](imagesv2/2010Pages/curator\_nodes2.png) 2010 Page - Curator Nodes The next section is the 'Curator Jobs' table that shows the completed or currently running jobs. There are two main types of jobs which include a partial scan which is eligible to run every 60 minutes and a full scan which is eligible to run every 6 hours. NOTE: the timing will be variable based upon utilization and other activities. These scans will run on their periodic schedules however can also be triggered by certain cluster events. Here are some of the reasons for a jobs execution: \* Periodic (normal state) \* Disk / Node / Block failure \* ILM Imbalance \* Disk / Tier Imbalance The figure shows the 'Curator Jobs' table: ![2010 Page - Curator Jobs] (imagesv2/2010Pages/curator\_jobs2.png) 2010 Page - Curator Jobs The table shows some of the high-level activities performed by each job:

```
<thead>
 <strong>Activity</strong>
  <strong>Full Scan</strong>
  <strong>Partial Scan</strong>
 </thead>
ILM
  X
  X
 Disk Balancing
  X
  X
 Compression
  X
  X
 Deduplication
  X
   
 Erasure Coding
  X
   
 Garbage Cleanup
  X
```

Clicking on the 'Execution id' will bring you to the job details page which displays various job stats as well as generated tasks. The table at the top of the page will show various details on the job including the type, reason, tasks and duration. The next section is the 'Background Task Stats' table which displays various details on the type of tasks, quantity generated and priority. The figure shows the job details table: ![2010 Page - Curator Job - Details](imagesv2/2010Pages/job\_details2.png) 2010 Page - Curator Job - Details The figure shows the 'Background Task Stats' table: ![2010 Page - Curator Job - Details](imagesv2/2010Pages/job\_details2.png) 2010 Page - Curator Job - Details The figure shows the 'Background Task Stats' table: ![2010 Page - Curator Job - Tasks](imagesv2/2010Pages/ job\_tasks2.png) 2010 Page - Curator Job - Tasks The next section is the 'MapReduce Jobs' table that shows the actual MapReduce jobs started by each Curator job. Partial scans will have a single MapReduce Job, full scans will have four MapReduce Jobs. The figure shows the 'MapReduce Jobs' table: ![2010 Page - MapReduce Jobs](imagesv2/2010Pages/curator\_mrjobs2.png) 2010 Page -MapReduce Jobs Clicking on the 'Job id' will bring you to the MapReduce job details page which displays the tasks status, various counters and details about the MapReduce job. The figure shows a sample of some of the job counters: ![2010 Page - MapReduce Job - Counters](imagesv2/2010Pages/job\_counters2.png) 2010 Page - MapReduce Job - Counters The next section on the main page is the 'Queued Curator Jobs' and 'Last Successful Curator Scans' section. These tables show when the periodic scans are eligible to run and the last successful scan's details. The figure shows the 'Queued Curator Jobs' and 'Last Successful Curator Scans' section: ![2010 Page - Queued and Successful Scans](imagesv2/2010Pages/ curator\_queue\_lastsuccessful2.png) 2010 Page - Queued and Successful Scans](imagesv2/2010Pages/ curator\_queue\_lastsuccessful2.png) 2010 Page - Queued and Successful Scans #### Advanced CLI Information Prism should provide all that is necessary in terms of normal troubleshooting and performance monitoring. However, there may be cases where you want to get more detailed information which is exposed on some of the backend pages mentioned above, or the CLI. ##### vdisk\_config\_printer The vdisk\_config\_printer command will display a list of vdisk information for all vdisk on the cluster. I've highlighted some of the important fields below: \* Vdisk ID \* Vdisk name \* Parent vdisk ID (if clone or snapshot) \* Vdisk size (Bytes) \* Container id \* To remove bool (to be cleaned up by curator scan) \* Mutability state (mutable if active r/w vdisk, immutable if snapshot) The following shows example command output:

nutanix@NTNX-13SM35210012-A-CVM:~\$ vdiskconfigprinter | more

```
vdiskid: 1014400
vdiskname: "NFS:1314152"
parentvdiskid: 16445
vdisksize: 4000000000
containerid: 988
toremove: true
creationtimeusecs: 1414104961926709
mutabilitystate: kImmutableSnapshot
closestnamedancestor: "NFS:852488"
vdiskcreatorloc: 7
vdiskcreatorloc: 67426
vdiskcreatorloc: 4420541
nfsfilename: "d12f5058-f4ef-4471-a196-c1ce8b722877"
maybeparent: true
parentnfsfilenamehint: "d12f5058-f4ef-4471-a196-c1ce8b722877"
lastmodificationtime_usecs: 1414241875647629
```

##### vdisk\_usage\_printer -vdisk\_id= The vdisk\_usage\_printer is used to get detailed information for a vdisk, its extents and egroups. I've highlighted some of the important fields below: \* Egroup ID \* Egroup extent count \* Untransformed egroup size \* Transformed egroup size \* Transformation type(s) \* Egroup replica locations (disk/cvm/rack) The following shows example command output:

```
nutanix@NTNX-13SM35210012-A-CVM:~$ vdiskusageprinter -vdisk_id=99999
Egid # eids UT Size T Size ... T Type Replicas(disk/svm/rack)
1256878 64 1.03 MB 1.03 MB ... D,[73 /14/60][184108644/184108632/60]
1256881 64 1.03 MB 1.03 MB ... D,[73 /14/60][152/7/25]
1256883 64 1.00 MB 1.00 MB ... D,[73 /14/60][184108642/184108632/60]
1055651 4 4.00 MB 4.00 MB ... none[76 /14/60][184108642/184108632/60]
1056604 4 4.00 MB 4.00 MB ... none[74 /14/60][184108642/184108632/60]
1056605 4 4.00 MB 4.00 MB ... none[73 /14/60][152/7/25]
...
```

NOTE: Notice the egroup size for deduped vs. non-deduped egroups (1 vs. 4MB). As mentioned in the 'Data Structure' section, for deduped data, a 1MB egroup size is preferred to negate any potential fragmention cause by de-duplicating the data. ##### curator\_cli display\_data\_reduction\_report is used to get detailed information on the storage savings per container by transform (e.g. clone, snap, dedup, compression, erasure coding, etc.) I've highlighted some of the important fields below: \* Container ID \* Technique (transform applied) \* Pre reduction Size \* Post reduction size \* Saved space \* Savings ratio The following shows example command output:

CVM:~\$ curatorcli displaydatareductionreport Using curator leader: 99.99.99.99:2010 Using execution id 68188 of the last successful full scan +--+ | 988 | Clone | 4.88 TB | 2.86 TB | 2.02 TB | 1.70753 | | 988 | Snapshot | 2.86 TB | 2.22 TB | 656.92 GB | 1.28931 |

```
| 988 | Dedup | 2.22 TB | 1.21 TB | 1.00 TB | 1.82518 |
| 988 | Compression | 1.23 TB | 1.23 TB | 0.00 KB | 1 |
| 988 | Erasure Coding | 1.23 TB | 1.23 TB | 0.00 KB | 1 |
| 26768753 | Clone | 764.26 GB | 626.25 GB | 138.01 GB | 1.22038 |
| 26768753 | Snapshot | 380.87 GB | 380.87 GB | 0.00 KB | 1 |
| 84040 | Snappy | 810.35 GB | 102.38 GB | 707.97 GB | 7.91496 |
| 6853230 | Snappy | 3.15 TB | 1.09 TB | 2.06 TB | 2.88713 |
| 12199346 | Snappy | 872.42 GB | 109.89 GB | 762.53 GB | 7.93892 |
| 12736558 | Snappy | 9.00 TB | 1.13 TB | 7.87 TB | 7.94087 |
| 15430780 | Snappy | 339.00 MB | 45.02 MB | 293.98 MB | 7.53072 |
| 27352219 | Snappy | 1013.8 MB | 90.32 MB | 923.55 MB | 11.2253 |
+---.
```